

## STATE OF CALIFORNIA DECISION OF THE PUBLIC EMPLOYMENT RELATIONS BOARD

CALIFORNIA STATE EMPLOYEES	)
ASSOCIATION,	)
	)
Charging Party,	) Case No. LA-CE-430-S
•	)
V.	) Remand From Court
•	) PERB Decision No. 1365-S
STATE OF CALIFORNIA	)
(EMPLOYMENT DEVELOPMENT	) PERB Decision No. 1365a-S
DEPARTMENT),	)
,,	May 4, 2001
Respondent.	j)
	j
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Before Amador, Baker and Whitehead, Members.

#### **DECISION**

AMADOR, Member: This case originally came before the Public Employment Relations Board (PERB or Board) on exceptions to a proposed decision by a PERB administrative law judge (ALJ) filed by the State of California (Employment Development Department) (EDD or State). The ALJ found that the State violated section 3519(a) and (b) of the Ralph C. Dills Act (Dills Act)<sup>1</sup> by interfering with the exercise of protected rights and

It shall be unlawful for the state to do any of the following:

(a) Impose or threaten to impose reprisals on employees, to discriminate or threaten to discriminate against employees, or

<sup>&</sup>lt;sup>1</sup>The Dills Act is codified at Government Code section 3512 et seq. Section 3519 states, in pertinent part:

discriminating against an employee, Alan Constantino (Constantino), for his participation in protected activities, thereby denying the California State Employees Association (CSEA) its right to represent bargaining unit members.

On December 17, 1999, the Board issued State of California (Employment Development Department) (1999) PERB Decision No. 1365-S (hereafter referred to as Decision No. 1365-S). In that Decision, the Board reversed the ALJ's proposed decision and dismissed the entire unfair practice charge and complaint.

On January 18, 2000, CSEA filed a Petition for Writ of Mandate in the California Court of Appeal. On October 17, 2000, the Court of Appeal granted the petition, affirmed Decision No. 1365-S with a modification, and remanded the case to PERB for further action.<sup>2</sup> Pursuant to that Order, and after review of the entire record, the Board issues this opinion, which modifies Decision No. 1365-S by finding that the State of California violated the Dills Act when it threatened to interfere with protected rights under the Dills Act by issuing an October 9, 1997, memorandum to Constantino, to the extent that the memorandum prohibited future unity breaks and related activities in nonwork areas during nonwork time.<sup>3</sup> All other aspects of the charge and complaint are hereby dismissed.

otherwise to interfere with, restrain, or coerce employees because of their exercise of rights guaranteed by this chapter. For purposes of this subdivision, "employee" includes an applicant for employment or reemployment.

<sup>(</sup>b) Deny to employee organizations rights guaranteed to them by this chapter.

<sup>&</sup>lt;sup>2</sup>The Court of Appeal also ordered that its opinion is not to be published in the official reports.

<sup>&</sup>lt;sup>3</sup>In Decision No. 1365-S, the Board dismissed allegations related to the memorandum.

#### BACKGROUND

CSEA is the exclusive representative of employees in nine state bargaining units including Units 1, 4 and 15, and the State is the employer within the meaning of the Dills Act.

EDD's former Long Beach office on Pine Street housed approximately 70 employees including 10 managers. The work stations for the 60 rank and file employees located at the office were contained in one large area which was not accessible to the public, nor did the public have visual access to the employees' work area.

The practice at the Pine Street office was for employees to take a 15-minute break in the morning and another in the afternoon. Employees took their morning breaks at various times between 10:00 a.m. and 11:00 a.m. Upon being hired, employees signed up for a particular break time; however, a strict schedule was not normally followed and break times were flexible for most employees. Certain assignments required pre-scheduled arrangements for break time so that telephone coverage would be maintained.

Employee activities during break times varied. Some employees stayed at their desks while others went to the break room or went outside the building. A few employees at times engaged in stretching movements at their desks during their breaks.

On October 8, 1997, employees participated in a CSEA-promoted "unity break" which, according to Constantino, was planned at meetings in September at which CSEA decided to conduct certain worksite activities. The purpose of the planned activities was to publicize concerns with the status of negotiations over new collective bargaining agreements, and demonstrate solidarity to employees and management. The unity break conducted at the Long Beach EDD office was one such activity. It was planned that during the unity break at the EDD office, employees would stand for one minute and hold up a sign inscribed with a

negotiating slogan. The sign was a yellow poster 18 by 24 inches stating "Raises, Rights, Respect, for State Workers" in bright red print. There was no planned chanting or other verbal activity.

The testimony of the witnesses varies as to the time the unity break actually occurred. Constantino said it began at approximately 10:00 a.m. while Kevin Haygood (Haygood), the EDD office manager, testified that it occurred at approximately 11:00 a.m. According to Constantino and other witnesses, approximately 30 employees, half of those whose work stations were located in the large area within the Long Beach office, participated in the unity break.

While similar activities may have been planned to occur at other offices, the record contains no evidence concerning those activities. There is no evidence that similar activities occurred at other locations in work areas such as the large area within the Long Beach EDD office.

When the unity break was noticed by EDD managers, program manager Maurice

Presley (Presley) left a management meeting to talk to Constantino, who Presley believed was
leading the demonstration. Presley and Constantino left the work area and were in conference
for five or ten minutes. When they completed their conference and returned to the work area,
approximately 10 employees were still standing with their signs. First Presley and then

Constantino told the employees that the demonstration was over and the unity break ended.

Some employees then returned to work while others continued their break in the break room or
elsewhere.

On October 9, 1997, Haygood gave Constantino a memorandum which stated:

On October 8, 1997, at approximately 11:00 a.m., I became aware of some employees raising signs calling for a raise. Some employees sat at their desks, others stood with signs, while others including yourself were walking around holding up signs. Maurice Presley spoke to you and asked what was going on. You advise [sic] that the staff was participating in a "Unity Break." Maurice also asked you if you had let me know about this action. You replied "no" and apologized.

This activity caused staff to stop working for up to five minutes. I called our Labor Relations office and spoke to Phyllis Moore. She advised me that this type of organizational union activity was not to be held inside state property, nor during state work time. This type of activity can be conducted, but must be done outside and during employee's own time.

During a meeting with you, Maurice Presley, Program Manager; [sic] and Allan Steward, Program Supervisor, you indicated this was a planned activity and that there was going to be another action on October 22, 1997. Please be advised, you may not have an action such as a unity break during state time or inside the building. You indicated that the action planned for October 22, 1997, would involve an outside unity break during lunch time.

Ms. Moore advised me to put this in writing to you. Any further activity conducted inside the office and/or on state time may be subject to Disciplinary Action.

According to EDD, the memo did not go into Constantino's official personnel file, but it was kept in his informal file at the EDD field office.

On October 20, 1997, CSEA filed the instant unfair practice charge. The PERB Office of the General Counsel issued a complaint on January 14, 1998, alleging that Constantino exercised rights guaranteed by the Dills Act by organizing and engaging in the unity break and that the State took adverse action against Constantino because of his protected activity and interfered with employee rights to engage in protected conduct, thereby violating Dills Act section 3519(a). This same conduct was alleged to deny CSEA its right to represent unit members in violation of Dills Act section 3519(b).

#### **DISCUSSION**

Dills Act section 3515 gives state employees:

. . . the right to form, join, and participate in the activities of employee organizations of their own choosing for the purpose of representation on all matters of employer-employee relations.

This case involves allegations of interference with this protected right, and discrimination against Constantino for his exercise of that right.

To establish unlawful interference, the charging party must show that the employer's conduct tends to or does result in harm to protected employee rights. If the harm is slight and the employer's conduct is justified based on operational necessity, the competing interests of the employer and employee are balanced to resolve the charge. If the harm is inherently destructive of protected employee rights, the employer's conduct is excused only by showing that it resulted from circumstances beyond the employer's control and no alternative course of action was available. (Carlsbad Unified School District (1979) PERB Decision No. 89 (Carlsbad) at pp. 10-11.) While proof of unlawful employer motivation or actual harm to protected rights is not required in interference cases, in order to establish unlawful discrimination, it must be shown that the employee participated in protected activity of which the employer was aware, and that the employer took adverse action against the employee which was motivated by that participation. (Novato Unified School District (1982) PERB Decision No. 210.)

The parties dispute whether the unity break which occurred at the Long Beach EDD office constituted Dills Act protected activity. The specific conduct involved an organized

activity during which employees displayed signs relating to CSEA's contract negotiations with the State at their work stations during their break period.

Employees have the right to communicate with each other at the worksite about their terms and conditions of employment. (Richmond Unified School District/Simi Valley Unified School District (1979) PERB Decision No. 99 (Richmond).) In Richmond, the Board adopted the United States Supreme Court ruling in Republic Aviation Corp. v. NLRB (1945) 324 U.S. 793 [16 LRRM 620] (Republic Aviation Corp.). In that ruling, the Supreme Court stated:

. . . time outside working hours, whether before or after work, or during luncheon or rest periods, is an employee's time to use as he wishes without unreasonable restraint, although the employee is on company property. It is therefore not within the province of an employer to promulgate and enforce a rule prohibiting union solicitation by an employee outside of working hours, although on company property. Such a rule must be presumed to be an unreasonable impediment to self-organization and therefore discriminatory in the absence of evidence that special circumstances make the rule necessary in order to maintain production or discipline. Id., 324 U.S. at 803, n. 10, quoting Peyton Packing Company (1943) 49 NLRB 828, 843-844 [12 LRRM 183].

The Board affirmed employees' rights to solicit union membership and distribute union materials at the worksite in Marin Community College District (1980) PERB Decision No. 145 and Long Beach Unified School District (1980) PERB Decision No. 130. And in Rio Hondo Community College District (1982) PERB Decision No. 260, the Board cited NLRB v. Thor Power Tool Co. (1965) 351 F.2d 584 [60 LRRM 2237] at p. 585, for the principle that employees engaged in protected conduct must be given some leeway for impulsive behavior which must be balanced against the employer's right to maintain order.

But there is a critical factual difference between these cases and the instant case which readily distinguishes it. In this case, the disputed activity occurred in the large work station area within the Long Beach EDD office which housed approximately 60 employees, and while the employees who participated in the unity break did so during their break period, approximately 30 other employees at adjacent work stations were on duty at that time. There are no PERB cases which address analogous circumstances. However, cases decided by the National Labor Relations Board (NLRB) offer some guidance in this area.

Interestingly, the excerpt from <u>Peyton Packing Company</u> (1943) 49 NLRB 828, 843-844 [12 LRRM 183] which the Supreme Court cited in <u>Republic Aviation Corp.</u> also included the following:

Working time is for work. It is therefore within the province of an employer to promulgate and enforce a rule prohibiting union solicitation during working hours.

In G.H. Bass & Co. and Greg Gerritt (1981) 258 NLRB 140 [108 LRRM 1123] (G.H. Bass), the NLRB considered whether an employee had the protected right to distribute union literature during lunchtime to employees at their work stations. Noting that the parties did not dispute the right to distribute material "in nonworking areas, during nonworking time," the NLRB summarized the issue in this way:

The dispute turns on whether certain work areas during the lunch break in the circumstances of this case should be treated as nonworking areas for the purposes of distributing literature.

In <u>G.H. Bass</u>, the work setting was a shoe manufacturing plant to which the public had no access. The NLRB found that the work area in question essentially became a lunchroom during the lunch period because all machines were required to be shut down and employees

punched out during that period. Therefore, the distribution occurred in a nonwork area during nonwork time and was protected.

In <u>Family Foods</u> (1990) 300 NLRB 649 [136 LRRM 1212], the NLRB found an employer's restriction on employee solicitation of union membership on company time to be lawful, because the restriction was clarified so that it did not apply to periods when both the employee solicitor and the employee being solicited were not on duty.

From <u>Richmond</u> and the other cited cases, it is clear that employees have the Dills Act protected right to communicate with each other at the worksite concerning their terms and conditions of employment during nonwork time in nonwork areas. Employees must be given leeway in the exercise of this right, which may be restricted by the employer only when it can be demonstrated that it is necessary to maintain order, production or discipline. In circumstances in which employees in a work setting not accessible to the public all take their lunch or break in their work area at the same time, it is considered a nonwork area during that nonwork time.

But the cited cases also lead to the conclusion that activities such as the unity break at issue in this case may be restricted by the employer if they do not occur during nonwork time in nonwork areas. In these circumstances, the employer must be given leeway to restrict those activities in order to maintain order, production or discipline. This would include situations in which the employees conducting the activities are on nonwork time, but the activities occur in a work area during a period in which other employees are working.

Returning to the facts of this case, when Constantino and 30 other employees conducted the unity break during their morning break in the Long Beach EDD office, they did so in a work area in which approximately 30 other employees were at their work stations on duty and

not on break. Therefore, the unity break activity did not occur during nonwork time in a nonwork area and EDD must be allowed to restrict the activity to maintain order and production.

Under <u>Carlsbad</u>, an allegation of unlawful interference must demonstrate that the employer's conduct harmed or tended to harm protected rights. Since EDD's restriction on the unity break activity was not improper, CSEA has failed to show that the State's action harmed or tended to harm rights protected by the Dills Act. Accordingly, the allegation that the State interfered with Dills Act protected rights by restricting the unity break activity which occurred within the work area of the EDD Long Beach office on October 8, 1997, is dismissed.

With regard to the October 9, 1997, Haygood memorandum, our analysis is different. That memorandum prohibits Constantino or other EDD employees from engaging in job actions "during state time or inside the building" in which the EDD office is located. Because the term "state time" as used in the Haygood memorandum is ambiguous, and because "nonwork areas" may exist inside the EDD building, the memorandum was overbroad to the extent that it appears to prohibit communication among employees during nonwork times and/or in nonwork areas. Under the cases discussed above, employees have the right to communicate with each other at the worksite about their terms and conditions of employment outside working hours. As PERB held in Richmond, supra, by adopting the United States Supreme Court's statement in Republic Aviation Corp.:

... time outside working hours, whether before or after work, or during luncheon or rest periods, is an employee's time to use as he wishes without unreasonable restraint, although the employee is on company property. It is therefore not within the province of an employer to promulgate and enforce a rule prohibiting union solicitation by an employee outside of working hours, although on company property.

Accordingly, when the State issued the October 9, 1997, memo to Alan Constantino, it violated the Dills Act to the extent that the memo appears to prohibit communication among employees during nonwork times and/or in nonwork areas.

#### <u>ORDER</u>

Upon the findings of fact and conclusions of law and the entire record in this case, and pursuant to the Ralph C. Dills Act, Government Code section 3514.5, it is hereby ordered that the State of California (Employment Development Department) (State) shall:

#### A. CEASE AND DESIST FROM:

- 1. Interfering with and discriminating against Alan Constantino (Constantino) for the exercise of protected activity.
- 2. Denying the California State Employees Association its right to represent bargaining unit members in their employment relations with the State.

### B. TAKE THE FOLLOWING AFFIRMATIVE ACTIONS DESIGNED TO EFFECTUATE THE POLICIES OF THE DILLS ACT:

- 1. Remove and destroy the October 9, 1997, memo to Constantino.
- 2. Within 10 days of service of this decision, post at all work locations where notices to employees customarily are placed, copies of the notice attached as an appendix hereto. Such posting shall be maintained for a period of thirty (30) consecutive workdays. Reasonable steps shall be taken to ensure that this notice is not reduced in size, altered, defaced or covered by any other material.

3. Make written notification of the actions taken to comply with this Order to the Sacramento Regional Director of the Public Employment Relations Board in accordance with the director's instructions.

Members Baker and Whitehead joined in this Decision.



# NOTICE TO EMPLOYEES POSTED BY ORDER OF THE PUBLIC EMPLOYMENT RELATIONS BOARD An Agency of the State of California

After a hearing in Unfair Practice Case No. LA-CE-430-S, <u>California State Employees Association</u> v. <u>State of California (Employment Development Department)</u>, in which all parties had the right to participate, it has been found that the State of California (Employment Development Department) (State) violated the Ralph C. Dills Act (Dills Act), Government Code section 3519(a) and (b).

As a result of this conduct, we have been ordered to post this Notice and we will:

#### A. CEASE AND DESIST FROM:

- 1. Interfering with and discriminating against Alan Constantino (Constantino) for the exercise of protected activity.
- 2. Denying the California State Employees Association its right to represent bargaining unit members in their employment relations with the State.
  - B. TAKE THE FOLLOWING AFFIRMATIVE ACTIONS DESIGNED TO EFFECTUATE THE POLICIES OF THE DILLS ACT:

Remove and destroy the October 9, 1997, memo to Constantino.

Dated:	STATE OF CALIFORNIA (EMPLOYMENT
	DEVELOPMENT DEPARTMENT)
•	
	By:
	Authorized Agent

THIS IS AN OFFICIAL NOTICE. IT MUST REMAIN POSTED FOR AT LEAST THIRTY (30) CONSECUTIVE WORKDAYS FROM THE DATE OF POSTING AND MUST NOT BE REDUCED IN SIZE, DEFACED, ALTERED, OR COVERED WITH ANY OTHER MATERIAL.